

## Oasis Staffing Nurse Triage Reference Guide

Information	Instructions
<p><b><u>TO REPORT A WORK-RELATED INJURY OR ILLNESS 24 HOURS PER DAY/365 DAYS PER YEAR</u></b></p>	<p>If an employee has sustained a work related injury that is not life, limb or eyesight threatening call the Nurse Triage service and speak with a nurse at:</p> <p style="text-align: center; color: red; font-size: 24pt;"><b>1-855-310-4265</b></p> <p style="text-align: center;">Injuries should be reported promptly</p>
<p><b><u>INSTRUCTIONS FOR MANAGER REGARDING PROCESS WITH THE NURSE:</u></b></p>	<ul style="list-style-type: none"> <li>• Provide a secure area for the employee to speak with the nurse.</li> <li>• Please inform the nurse of any language needs; bilingual nurses are available; Spanish and English. Other languages; the nurse will bring in an interpreter prior to speaking with the employee</li> <li>• The nurse will ask a couple of questions to rule out an emergent situation. If the nurse does assess that this is a life threatening situation, she/he may request assistance in getting Emergency Medical Services.</li> <li>• The nurse will complete an assessment and derive at a medical care or self-care disposition.</li> <li>• The nurse will ask the employee to place the manager back on the phone. The nurse will communicate the instructions that were given to the employee.</li> </ul>
<p><b><u>AFTER THE EMPLOYEE SPEAKS WITH THE NURSE:</u></b></p>	<p>Once the employee has completed their call:</p> <ul style="list-style-type: none"> <li>• The manager will assist per company policy to ensure that the employee is able to follow the nurse’s recommendation</li> <li>• The manager will complete any internal reporting required per company policy</li> </ul>